

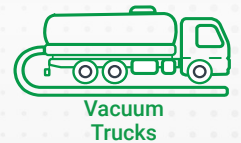


On-Road Breakdown



On-Road Breakdown

Your Fleet's Breakdown Support Partner



We understand the pressure your fleet faces when dealing with breakdowns. That's why we're committed to providing fast, efficient service to get your vehicles back on the road as quickly as possible.

- GoRight® offers 24/7 coverage across Canada and the USA for your fleet's breakdown needs.
- Services include tire issues, mechanical breakdowns, lockout service, emergency fuel delivery, and arranging a tow.
- All services are carried out by GoRight® technicians or approved affiliates.
- Adheres to standardized procedures as detailed in your SLA (Service Level Agreement).
- Service is available for authorized credit account holders.

WHY CHOOSE GORIGHT ON-ROAD BREAKDOWN?

Leveraging our extensive vendor network across North America, GoRight ensures that **services are performed swiftly to minimize downtime**—all while maintaining a cost-effective approach. Whether your fleet requires **tire services, mechanical repairs, or tow arrangements**, we've got you covered **24/7 in both Canada and the USA**.

BREAKDOWN SUPPORT ANYTIME ANYWHERE

When breakdowns happen, you need support you can trust. With GoRight, you can access round-the-clock coverage. Simply have your driver or dispatch team reach out to us.

24/7 Roadside Support for peace of mind

Call us at 1-519-576-9290 ext 180 to speak with a GoRight Breakdown Specialist.

breakdownsupport@gorightfleet.com

Weekdays after 5 PM EST, weekends, and holidays
afterhours@gorightfleet.com

SIMPLIFY YOUR EXPERIENCE OUR PROCESS PUTS YOU FIRST



Breakdown

We keep our equipment and team prepared for your needs



24/7 Communication

Our team is here to answer your call promptly as soon as you get in touch with us



Time of Arrival

We give you an estimated time of arrival and keep you updated



Repairs

We act swiftly and efficiently to address the issue as soon as we arrive



Efficient Fleet Management

We empower fleet managers by streamlining dispatch, tracking, and repairs while reducing costs.



Contact Us

Our representatives will promptly answer your call when you reach out to us

WHAT SETS US APART

We pride ourselves on going above and beyond standard breakdown services.

Our unique differentiators include:

- Licensed mechanics on our Breakdown Desk for professional, expert advice.
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- Tire Specialists to assist with tire programs and answer technical questions.
- Regular breakdown updates to keep you informed and in control.
- Full-service support, from locating technicians and coordinating services, to following up with vendors, dispatch, and drivers.
- Complete Vendor Management—we handle invoicing so you can focus on your fleet.

GORIGHT[®]
Smart Fleet Solutions

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MAXIMIZE FLEET PERFORMANCE.
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